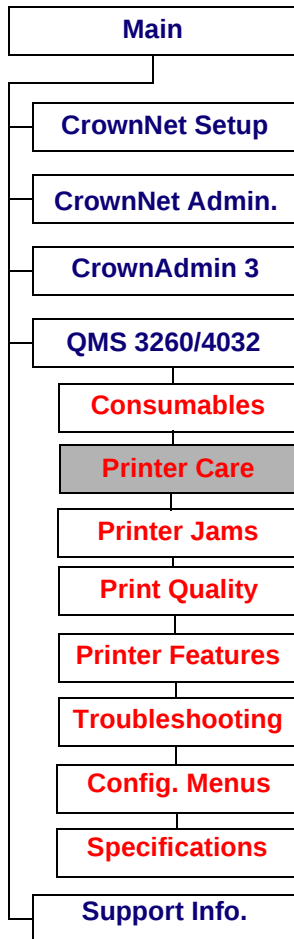


Printer Care

Investing a few minutes each week on your printer's maintenance will ensure a minimum of downtime and an extended printer life. Try to assign someone to do cleaning and maintenance and follow the instructions in this manual. Always perform the maintenance at the recommended intervals.

Click on one of the following for information on Printer Care:

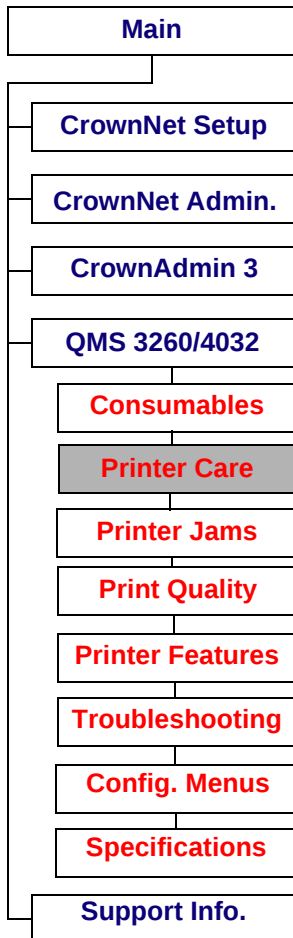
- [Handling the Printer](#)
- [Cleaning the Printer](#)
- [Preventive Maintenance](#)

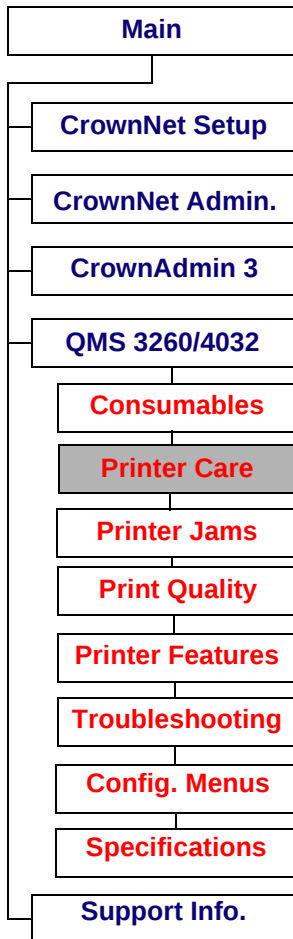


Handling the Printer

Handle the printer with care to preserve its life. Abuse may cause damage. Keep the following guidelines in mind:

- Do not place anything on the top of the printer.
- Do not spray cleaning solution directly on the printer's surface; the spray could penetrate through the air vents of the printer and damage the internal circuits.
- Be careful when cleaning the inside or removing media jams, as the fuser assembly and other internal parts become very hot. Open the printer cover, and let the interior of the printer cool before handling the inside of the printer.
- Always close the printer covers gently. Avoid exposing the printer to vibrations.
- Do not cover the printer immediately after using it. Turn it off and wait until it cools down.
- Do not leave the printer open for any length of time, especially in well-lit places; light may damage the toner cartridge.





- Do not open the printer during printing, and do not tap paper stacks on the printer.
- Do not tilt, lubricate, or disassemble the printer.
- Do not touch the electrical contacts, gears, or laser beam devices. Doing so may damage the printer and cause the print quality to deteriorate.
- Keep media in the output tray at minimum level. If the media stacks too high, your printer may experience media jams and excessive media curl.
- Lift the printer from the bottom only, using the carrying grips under each side corner. Make sure two people are available to lift the printer when moving it.

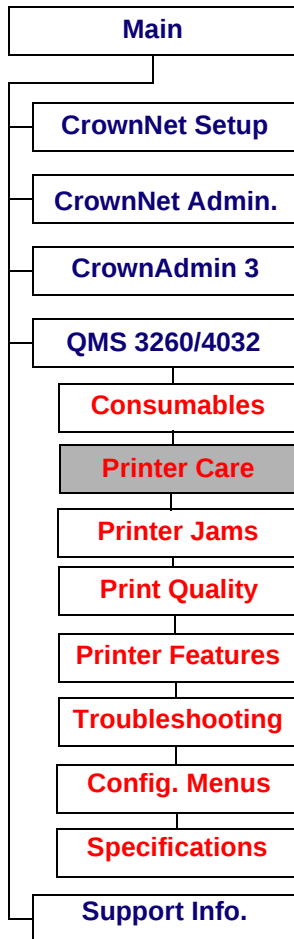
Storing the Printer

Keep the following in mind when storing the printer for an extended period:

- Unplug the printer.
- Remove the toner cartridge from the printer. After removing the cartridge, return it to its original packaging. If the original packaging is not

available, protect the toner cartridge from spilling toner, and protect it from damage and light.

- See appendix B, “Technical Specifications,” in the *Reference* manual for storage specifications.



Cleaning the Printer

Paper dust may accumulate inside the printer. This could affect the printer's performance. To prevent any potential problems associated with this, you should clean your printer on a regular basis. You need to clean both the inside and outside of the printer.

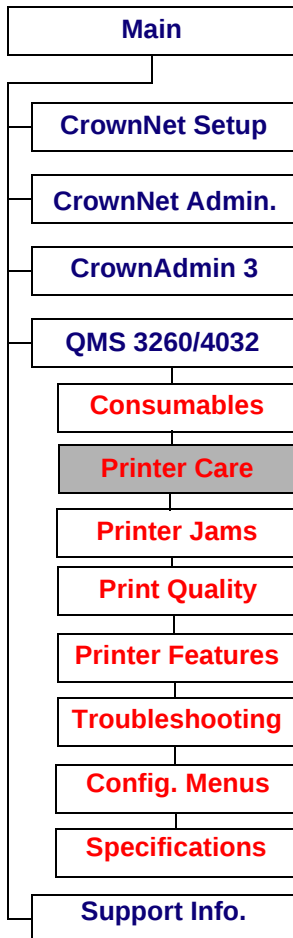
Cleaning the Exterior of The Printer

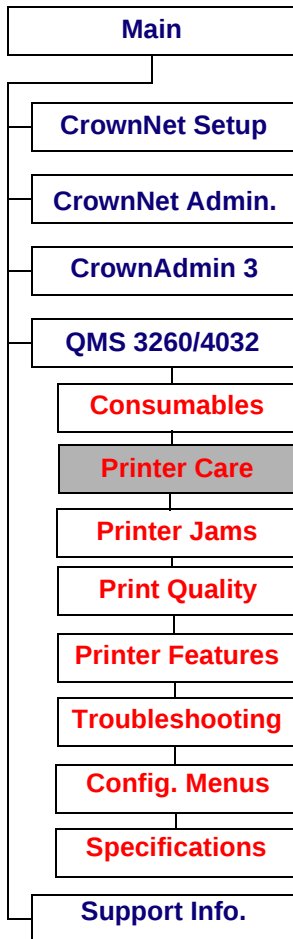
 **WARNING!** Turn off the printer, unplug the power cord, and disconnect all interface cables before cleaning. Do not spill water or detergent into the printer; otherwise the printer will be damaged and an electric shock may occur.

ACHTUNG! Ziehen Sie den Netzstecker aus der Steckdose bevor Sie den Drucker reinigen. Verschütten Sie kein Wasser oder andere Flüssigkeiten auf dem Drucker, da das Gerät sonst beschädigt wird oder die Gefahr eines elektrischen Schlages besteht.

To protect your printer and maintain its appearance, clean the exterior about once a month. Use the following guidelines:

- Use only a dry or slightly damp, lint-free, soft cloth moistened only with water with water. For stubborn stains, dampen the cloth with a mild detergent solution before cleaning. Finish by wiping the printer with a soft, dry cloth.





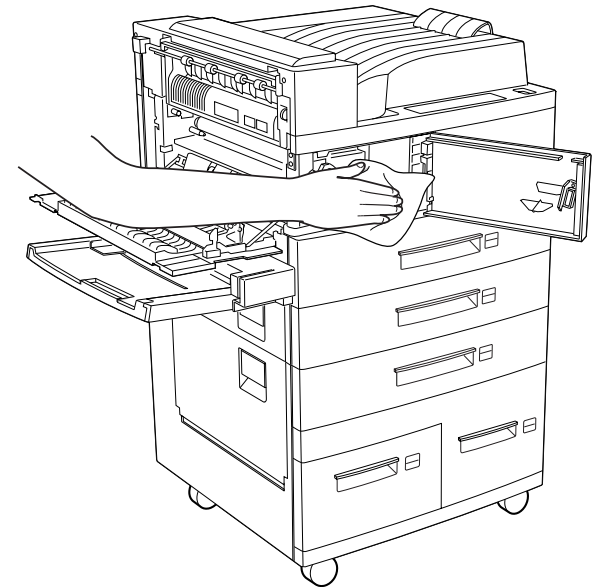
- Never use cleaning solutions that contain solvents, such as alcohol and benzene. Solvents may damage the printer's finish.
- Always test any cleaning solution on a small area of your printer to check the solution's performance.
- Never use sharp or rough implements, such as wire or plastic cleaning pads.
- Never spray a cleaning solution directly on the printer as the cleaning solution will penetrate to the interior of the printer and cause damage.

Guidelines for Cleaning Inside the Printer

- Either clean the printer before use, or allow a few minutes after unplugging it to allow the fusing unit to cool down.
- Turn off the printer, unplug the power cord, and disconnect all interface cables before cleaning inside the printer.
- Read all caution and warning labels carefully, making sure to follow any instructions contained in them. These labels are located on the inside of the printer's covers and in the interior of the printer body.
- Use only dry, lint-free cotton cloths or swabs.

- Make sure any parts removed during cleaning are replaced before you plug in the power cord, reconnect the interface cables, and turn on the printer.

After removing a jam or replacing the toner cartridge, check the inside of the printer. Remove any paper scraps and wipe off paper dust with a dry, clean cloth.



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Preventive Maintenance

The stated life expectancy of each consumable is based on printing under specific operating conditions, such as media type, number of pages, page size, and page coverage (usually 5% coverage of letter/A4-size media). The actual life expectancy will vary depending on these and other printing variables, including continuous or intermittent printing, ambient temperature, and humidity.

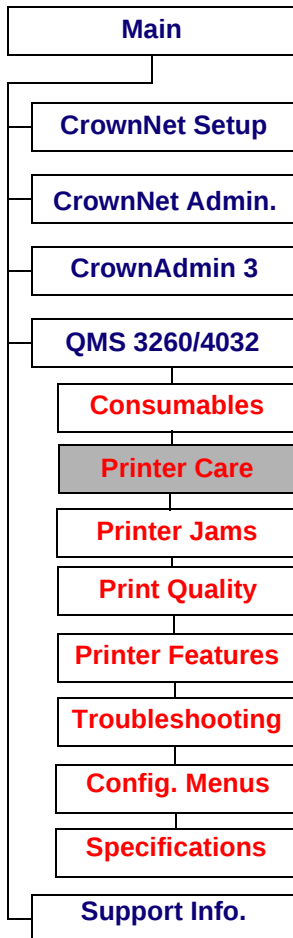
This item needs replacing...	After...
Toner Cartridge	23,000 prints
Fuser	300,000 prints
Transfer Rollers	300,000 prints
Feed Rollers	300,000 prints

Replacing the Fuser

 **WARNING!** *The fuser unit is hot!*

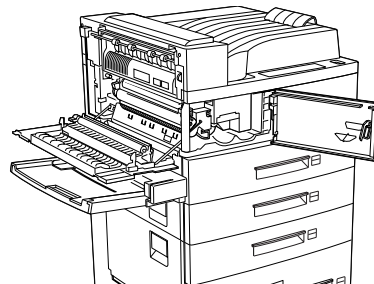
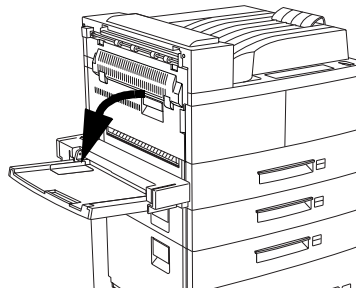
ACHTUNG! *Die Fixiereinheit wird sehr heiß!*

1 Open the upper-left door and the front door.

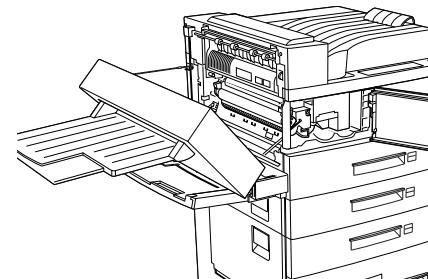
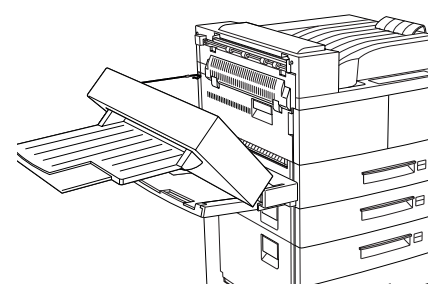
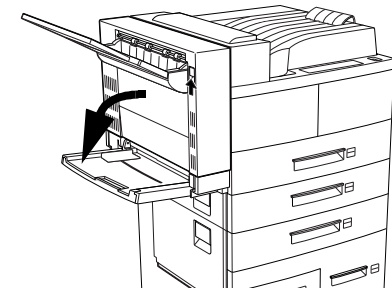


» **Note:** *If your printer has a duplexer attached, open the duplexer and then open the inner door.*

Without a duplexer



With a duplexer



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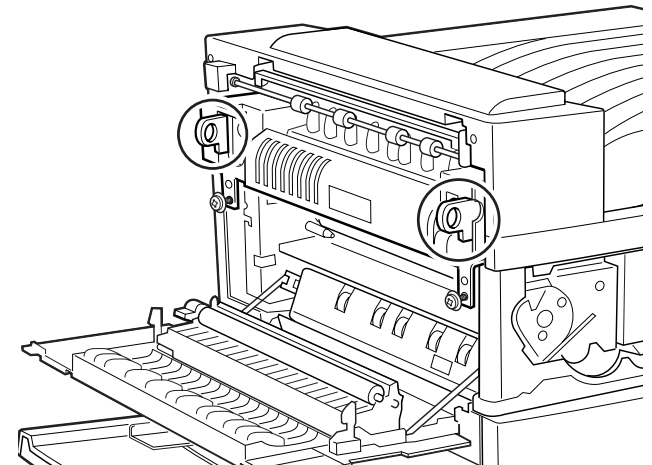
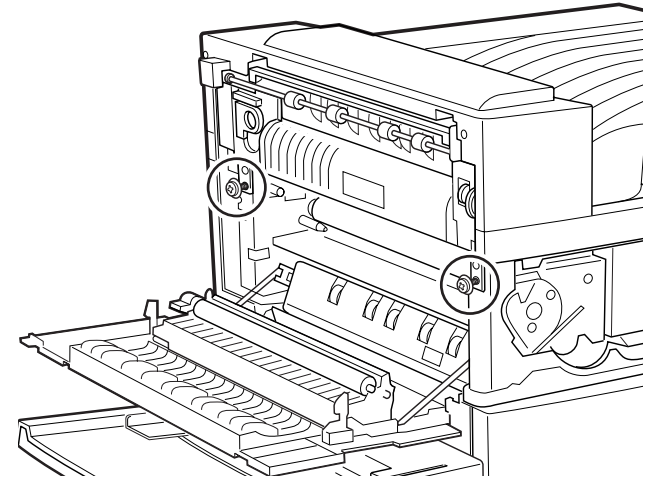
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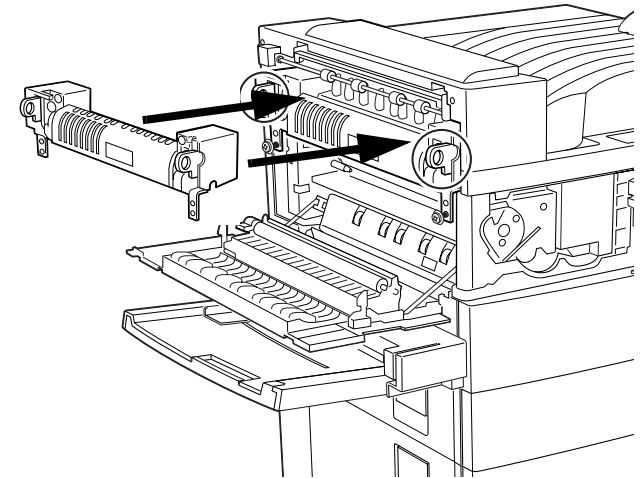
2 Loosen the two locking screws (you cannot remove them completely.)

3 Holding the two rings indicated, pull out the fuser. Dispose of the fuser according to local regulations.

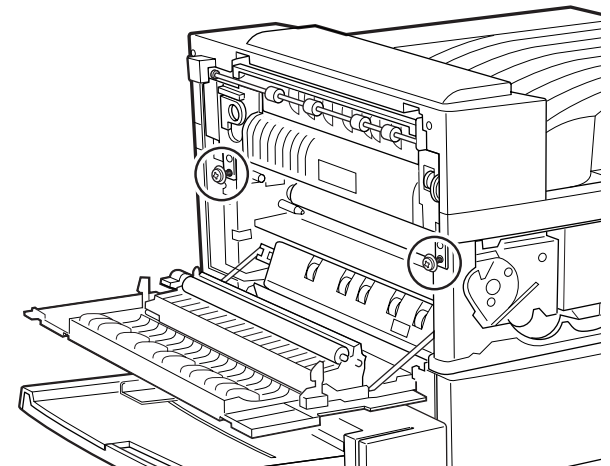
4 Unpack the new fuser from its storage box.



5 While holding the two rings of the new fuser, push it into the printer as shown.

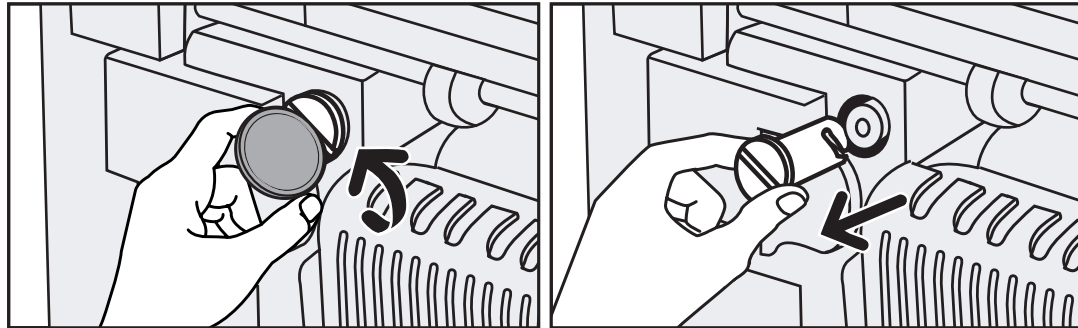


6 Tighten the two locking screws.



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- 7 Use a coin to loosen and remove the locking screw from the rear side of the fuser.**



- 8 Use a coin to loosen and remove the locking screw from the front side of the fuser.**



- 9 Close the printer doors.**

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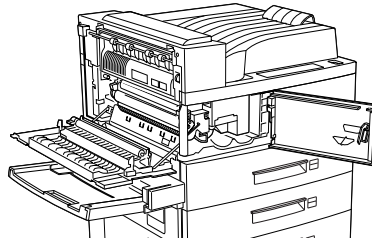
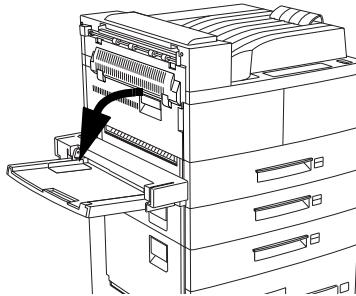
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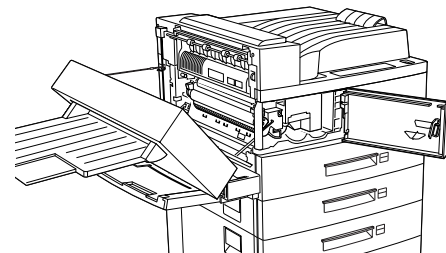
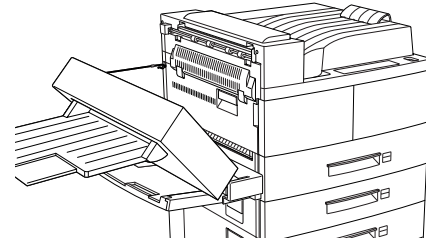
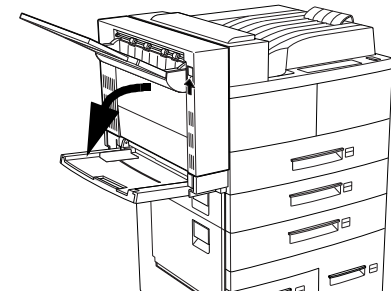
Replacing the Transfer Roller

1 Open the upper-left door and the front door..

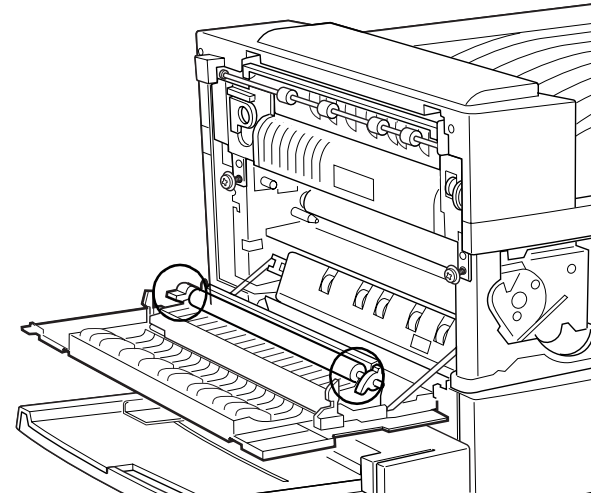
Without a duplexer



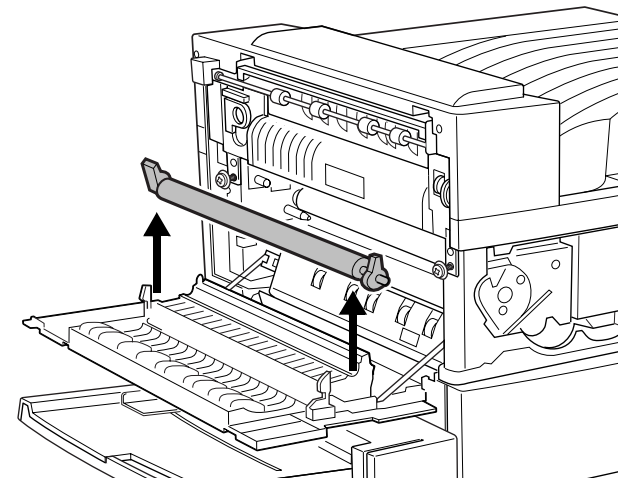
With a duplexer

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2 Lift up the handles to unlock the transfer roller.



3 Remove the transfer roller.



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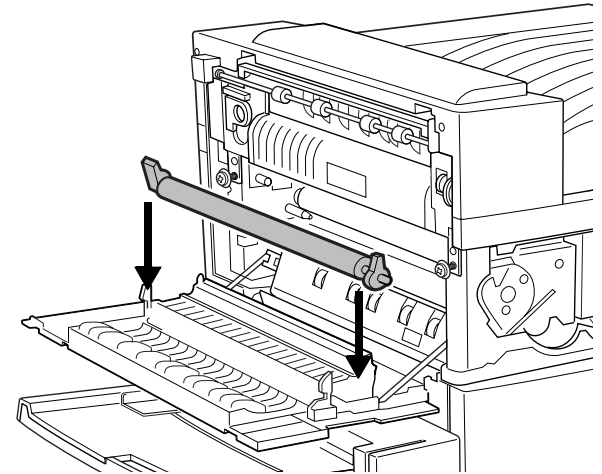
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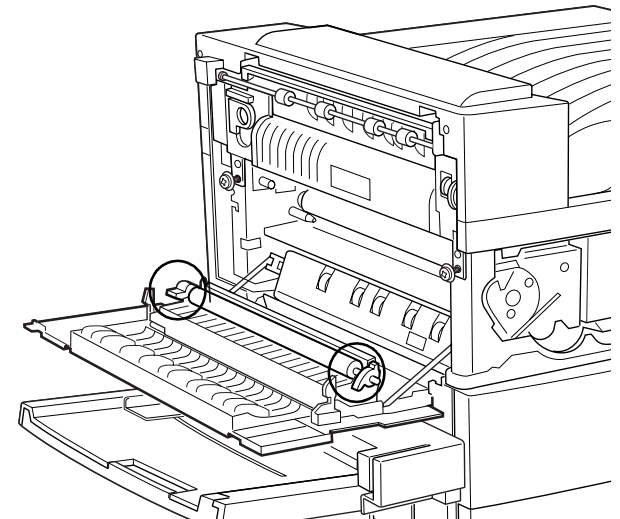
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- 4 Insert the new transfer roller and press down to hold the roller in place.



- 5 Push the handles to lock the transfer roller in place.



- 6 Close the doors of the printer.

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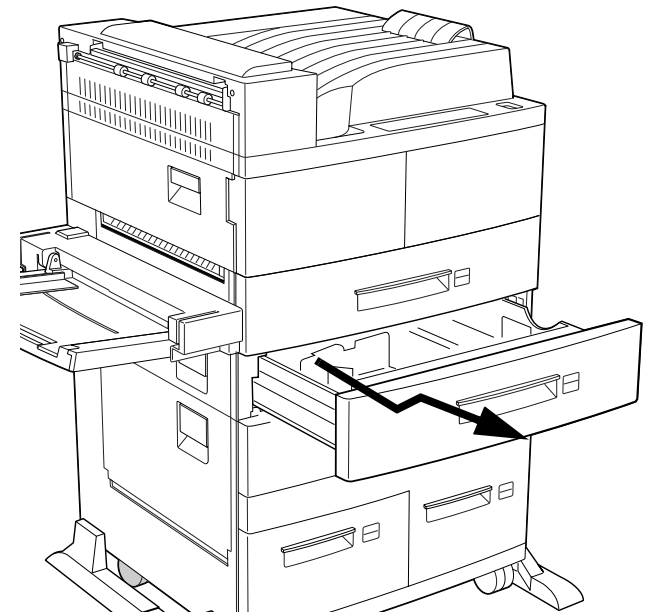
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Replacing the Feed Rollers

Trays 2, 3, and 5

- 1 Remove the media tray by pulling it out all the way until it stops and then lifting slightly and pulling to release from the printer.

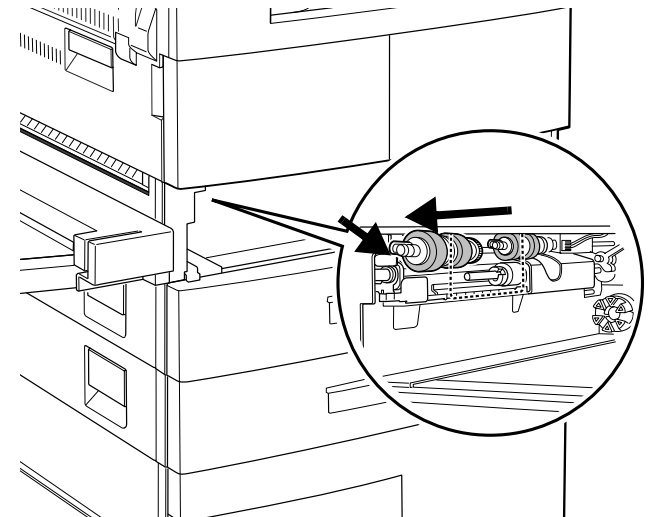
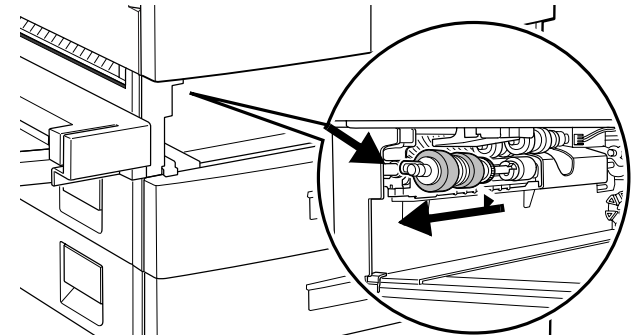
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2 Look inside the tray compartment. While pressing the white tab, remove the lower feed roller.

3 Flip down the cover for the upper roller.

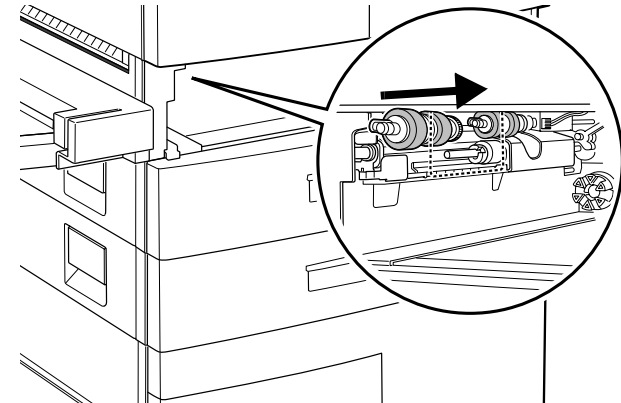
4 Press the white tab for the upper roller and remove it.



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5 Insert the new upper feed rollers on the shaft.

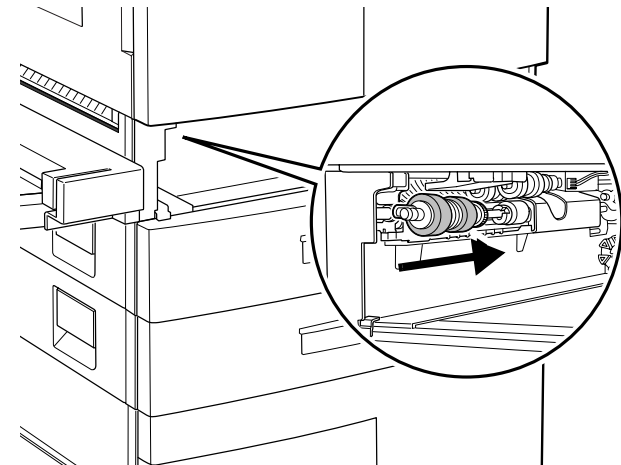
6 Close the upper roller cover.



7 Insert the new lower feed rollers on the shaft.

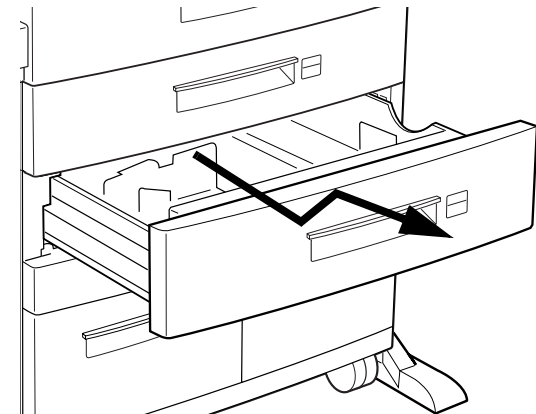
8 Follow steps 1 through 7 to replace the feed rollers for tray 3 and tray 5.

9 Replace the paper trays.



High-Capacity Input Feeder Tray 7

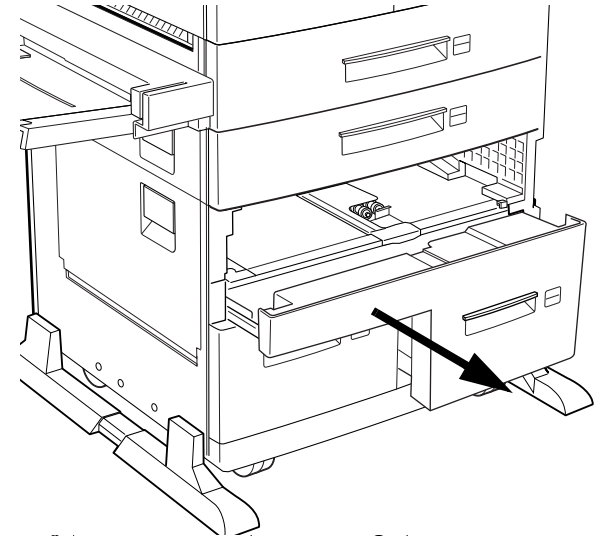
- 1 To change the right tray of the high-capacity input feeder, remove tray 5 to access the feed rollers.



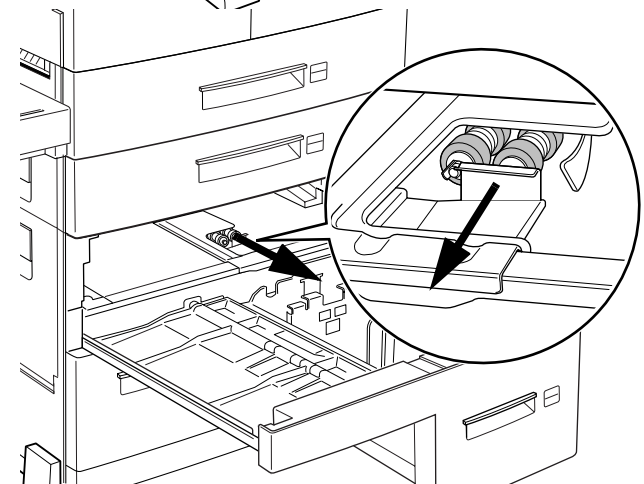
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2 Pull out the tray 7 of the high-capacity input feeder.

3 Facing the printer, pull the feed roller cover towards you.



4 While pressing the white tab, remove the three feed rollers, one at a time.



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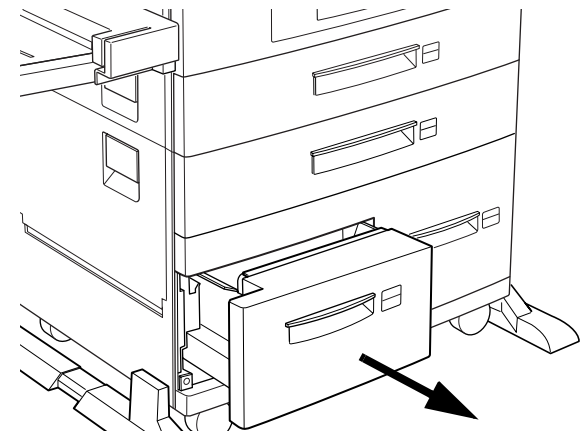
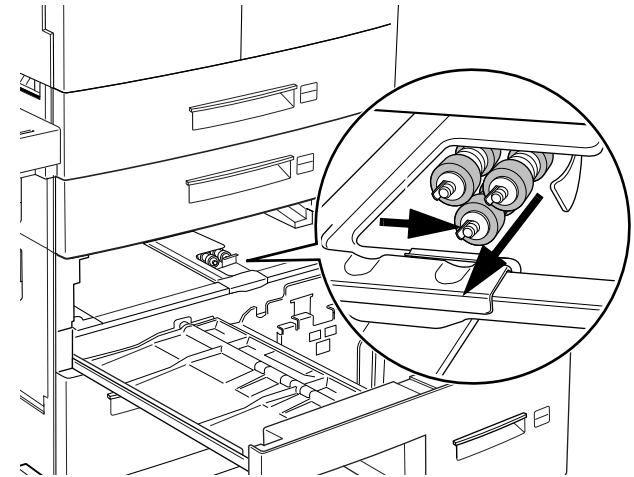
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- 5 Insert the three new feed rollers.
- 6 Replace the feed roller cover.
- 7 Push back the tray 7 and replace tray 5.

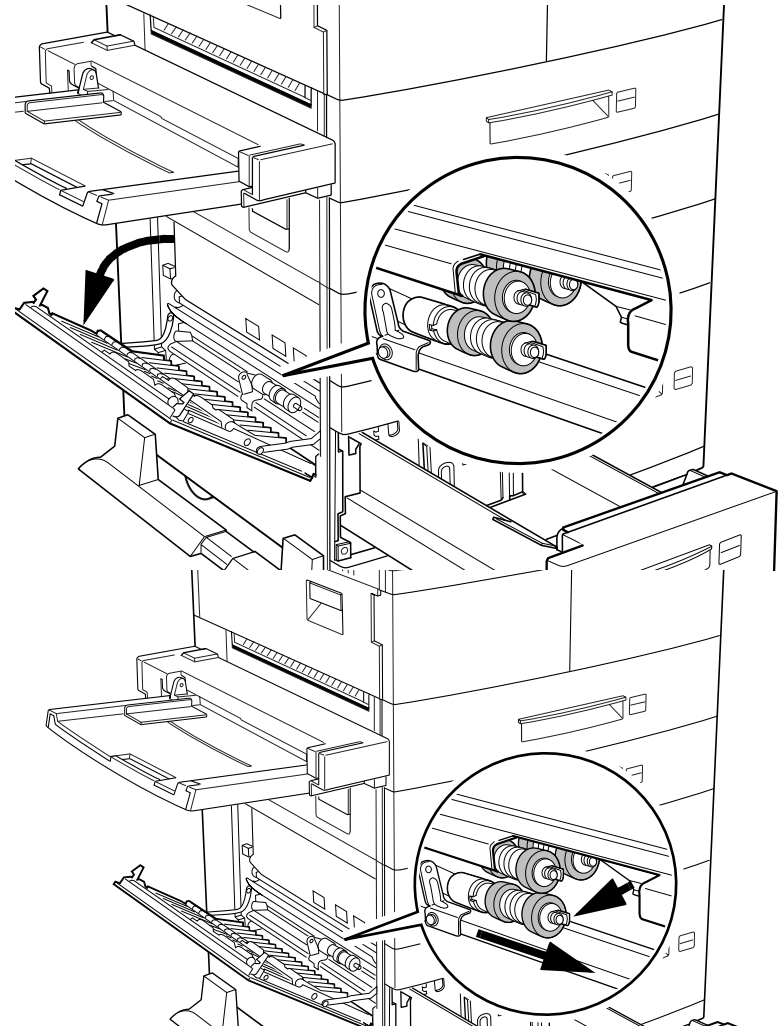
High-Capacity Input Feeder Tray 6

- 1 Pull out the tray 6.



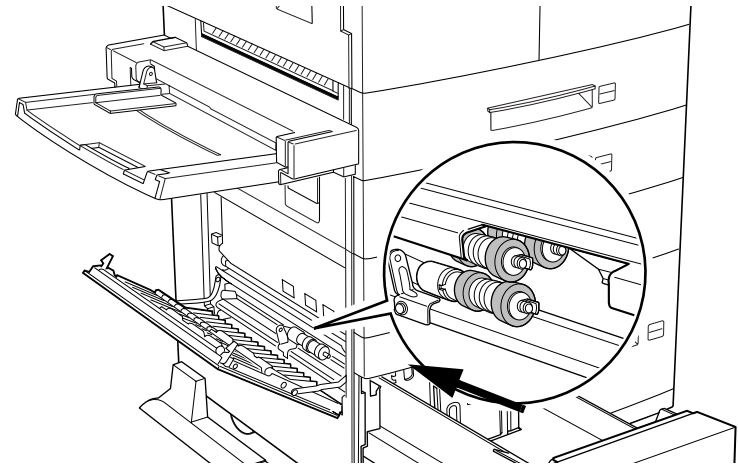
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2 Open the lower-left door of the high-capacity input feeder.



3 While pressing the white tab of each roller, remove the three feed rollers, one at a time.

- 4 Insert the three new feed rollers.
- 5 Push the left tray back in and close the lower-left door.



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